



**EQUALLY DIFFERENT**  
THERAPY

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### Home Visit Policy

This policy should be read in conjunction with:

- Accessibility Policy**
- Chaperone Policy**
- Health and Safety Policy**
- Significant, Critical Event Policy**
- Zero Tolerance Policy**
- Travel and Off Site Visit Policy**

#### **Principles**

Equally Different Therapy recognise that for some clients they have difficulties which make attendance at clinic settings challenging. In these situations, Equally Different Therapy will consider using alternative settings that may be more acceptable or accessible to the client and therefore more conducive to a productive assessment or therapeutic session. This might be an education setting, a home or other unregulated environment.

Equally Different Therapy encourage associates to explore alternative settings if potentially helpful or necessary but there is no expectation on them to have to work outside of normal clinic settings. If they do not feel comfortable doing so this will be respected by the Directors/Managers.

Any proposed visit to a home or other unregulated environment must undergo a risk assessment (see below) and be agreed by the Equally Different Therapy Directors.

The reasons for a home visit should be clearly documented on Pabau. It should also be clear in any clinical notes when an assessment/session is undertaken outside of clinic rooms.

Any associate undertaking a home visit is expected to discontinue the visit if it feels unproductive, uncomfortable or unsafe. The significant critical event reporting policy should be used if needed.

EPIC personal identification badges should always be carried.

Consideration	Comment	Agreed/accepted risk
Is there a clear and legitimate reason for a home visit or other unregulated environment?		
Is the client/family already known to you or another member of the		

EPIC team?		
Are there any identified risks to the associate from the client/family?		
Have the reasons for the visit and any identified risks been discussed with an Equally Different Therapy Director/Manager?		
Has the safety of the housing area and time of planned visit been considered?		
Will the associate have ready availability of a mobile phone throughout the visit?		

Sarah Wellaway Published January 2024, to be reviewed January 2027